Five Secure | CM

Secured by Design
SBD
Police Preferred Specification

NSI

CM

FiveSecure Ltd StaffWatch Conflict Management System helps your staff when they're faced with confrontation, have a medical emergency or simply need reassurance from a friendly voice.

Let us, help keep your valuable staff safe. Call us on **02476 663286** or get in touch via email at **info@fivesecure.com**

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NSI GOLD

The **FiveSecure Ltd StaffWatch System** was created to minimise risk when staff are faced with confrontational, offensive, abusive or violent customers in the work place.

Now introducing the new improved StaffWatch with added features and improved performance for even better security and protection of staff and customers.

Early diffusion of a potentially volatile situation may prevent it turning into a crisis.

The FiveSecure StaffWatch is the first line of defence for your staff when situations become hostile.

At the push of a button your staff receive live back-up from the FiveSecure monitoring support team who can help assess the situation, distract the offender helping disrupt the focus of their intention and contact the Police and Paramedic before situations get out of hand

The current corporate manslaughter law has placed great responsibility on management to provide protection and support for their staff where situations can arise which place them in danger or expose them to violence and intimidation.

As well as providing a deterrent against troublemakers the FiveSecure StaffWatch has also provided to help reduce shoplifting, with some stores having a reported 30% decrease in losses.

With the installation of the FiveSecure StaffWatch volatile situations can be defused and violent situations can be limited and reduced.

FEATURES +
BENEFITS

▷ Based on a successful and proven concept for conflict management.

▷ Many years of proven protection for staff and customers in conflict situations. It Works!

▷ IP connection to the monitoring centre with GSM phone backup.

▷ No need for analogue lines. Uses existing IP broadband for communication with full GSM backup in event of broadband failure.

▷ Data signalling and VOIP communication.

▷ High speed, efficient and clear communication with no call charges.

▷ Interface with existing alarm system or stand alone protection.

▷ Provides the most cost effective protection to suit each client needs with verified alarm signals for speedier Emergency service reaction.

▷ On board battery back-up and mains fail signalling.

▷ Extended protection in the event of electrical failure.

▷ Up to 3 slave units available for protecting other areas within the premises with activation indicators.

▷ Protect office, storeroom or living quarters with visual indication for the user of where an alarm originated and listen-in to any on-going situation.

▷ Long range wireless or Bluetooth activation.

▷ Trigger an alarm from where you stand within the premises without having to move to a fixed activator. Discreet activation even if away from the counter enhances personal protection. Comes as a wristband or pendant.

▷ Hand held, SIM based, GSM self-contained personal attack button included.

▷ 24/7 operation. Extends protection beyond the premises for opening and closing or visits to the bank. Connection to the ARC within seconds.

SAFEGUARDING
YOUR STAFF

CM

Panic Key Fob

LISTEN

TALK

MANAGE

Fully Trained Conflict Management Operator

EMERGENCY SERVICES

POLICE

FIRE BRIGADE

AMBULANCE

INTERFACE

Man Down | **Fire** | **CCTV** | **Intruder**

▷ Attractive slim line white impact resistant casing

▷ VOIP and data communication over broadband with GSM backup

▷ Blue tooth key fob activation

▷ Up to 3 slave units to extend the protected area

▷ Audio verification available on any or all four alarm channels

▷ LED online and alarm indicator

▷ Built-in high density high volume audio verification speaker

▷ Built-in high sensitivity boundary microphone

▷ Built-in multi-channel radio receiver

▷ Intruder detection system monitoring interface as standard

▷ Built in back up battery

▷ Fire detection system monitoring interface as standard

▷ Optional CCTV transmission interface

▷ Computer processor controlled

▷ IP modem as standard

▷ Supplied with 1 x 5 button blue tooth key fob

▷ Full management reporting system

FiveSecure **CM**
CONFLICT MANAGEMENT SYSTEM

How to use the FiveSecure CM Conflict Management System

FiveSecure StaffWatch has a remote double button panic key fob much like a remote car key fob, which is kept by the member of staff on their person. In addition, fixed radio panic buttons can also be installed at vulnerable positions around the premises. If a confrontation or medical emergency takes place, the panic key fob can be pressed and the system will contact our Audio Alarm Receiving Centre where an operator will follow agreed client protocols, listen in and (optional) view the event in real time. If during the short listen-in period the operator hears that there is a crime in progress, or the staff member uses the agreed verbal duress code, then the police are informed and a Level 1 Immediate/Priority Response is set in motion. This simple but effective service has resulted in countless arrests and convictions and has saved many lone workers and staff suffering both verbal and physical attack.

FiveSecure StaffWatch can also be used in a standby mode when a worker is completing a task that may make them vulnerable to an opportunistic attack i.e. when completing tasks in public areas. In this situation, they press the panic key fob and inform the control room operator of the task they are carrying out. The operator will then listen in until the task is completed. Should an incident occur, the control room operator will be online immediately to manage and diuse the situation.

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